



Important Message to our members who use the online "eZCard" service to access their VISA credit card account.

Wauna Credit Union is sending this important letter to notify our VISA credit card users that the online **eZCard** service will be discontinued permanently beginning Friday, June 24th. Starting Monday, June 27th, you will be able to access your VISA credit card account using a new feature in our *Online Banking* service. This is one of the key steps to offer an upgraded Visa credit card program in late June that will include real-time processing plus the added protection of EMV chip-secured technology.

Below are important details to be aware of as a user of eZCard:

- **Service to eZCard will be discontinued beginning Friday, June 24th.**
- **The new Online Banking access to your VISA credit card account will be available beginning Monday, June 27th.** Helpful instructions to use *Online Banking* and to access your Wauna CU VISA credit card account are available on our website and will also be provided to you in a follow-up letter.
- **VERY IMPORTANT: If you have set-up a recurring payment or one-time payment under the "Payments" tab in eZCard,** the last day payments will transfer to your VISA credit card will be June 24th. **DO NOT** select a "Payment Due Date" for later than June 24th. If you would like to make a payment after the date of June 24th you can do the following:
 - Set up a new recurring payment in the new VISA credit card online access beginning Monday, June 27th; or,
 - Complete the enclosed form with a voided check and forward it to Wauna CU. We will set up the automatic payment for you in our new VISA credit card system.
- **If you have signed up for e-Statements in eZCard,** you will lose access to these statements on Friday, June 24th. We recommend that you save your statements to your home computer. You will need to set up e-Statements in the new VISA credit card online access beginning Monday, June 27th.

We will soon have more announcements about exciting improvements coming to your VISA credit card. In the meantime, please use the information in this letter to take appropriate measures to prepare for the discontinuance of **eZCard** beginning June 24th.

Additional updates and notifications will be available on our website (choose "Loans", then "Credit Cards"), at any branch, or by contacting Wauna Credit Union during business hours.

800-773-3236 waunafcu.org