

Important Notification from Wauna Credit Union

You are scheduled to receive a new, chip-secured VISA credit card between June 14-20

- ◆ Your new VISA chip-secured credit card will be delivered to your designated mailing address between June 14-20, 2016.
- ◆ Your new VISA chip-secured credit card cannot be activated until Monday, June 27. An activation instruction label will be affixed to your new credit card. You may also set a PIN for your new VISA credit card during activation.
- ◆ Please continue to use your current VISA credit card through Sunday, June 26th; however, it will no longer be accepted starting Monday, June 27th.
- ◆ Your new VISA credit card will include a new card number; and, second cards (such as for spouse, etc.) will have unique card numbers.
- ◆ **Please Contact Us if You Have Travel Plans During June**; We want to make sure you have an active VISA credit card if you plan to travel during late June. We offer several options, such as a VISA Travel Card. Please contact a Wauna Credit Union employee for assistance.
- ◆ If you have an automatic payment set-up on your current credit card (i.e. Dish, Direct TV, Auto Ins, etc.), you will need to update them to the new card number and expiration date.

Other Important Details!

Credit Card Payments made June 24th

- ◆ If you make a credit card payment on June 24th (at Wauna CU by check or transfer), the payment will be applied to your account on Monday, June 27.

Automatic Credit Card Payments

- ◆ If you have authorized Wauna CU to automatically make your credit card payment for you, this payment authorization will transfer to the new VISA credit card program.
- ◆ If you set a recurring payment using the "eZCard" online account access service, please see the "Online Banking" section (below) for important information regarding those payments.

Use "Online Banking" beginning June 27th *(instead of "eZCard" VISA account access service)*

- ◆ **Service to eZCard will be discontinued beginning Friday, June 24th.**
- ◆ Starting Monday, June 27th, credit card members may use the Wauna CU **Online Banking** service (accessed via waunafcu.org) to access their credit card account. Helpful instructions for Online Banking and to access your credit card account are available on our website.
- ◆ **E-Statements from eZCard Ends Friday, June 24th.** We recommend you save your E-Statements to your home computer prior to June 24th. You may enroll for credit card E-Statements in the new credit card section of Online Banking beginning Monday, June 27th.
- ◆ **VERY IMPORTANT: If you have a recurring payment or one-time payment scheduled in the "Payments" tab in eZCard, the last day payments will transfer to your VISA credit card will be June 24th.**
- ◆ **DO NOT** select a "Payment Due Date" for later than June 24th.
- ◆ **To make a payment after June 24th you may:** 1. Set-up a new recurring payment in the new Online Banking access beginning Monday, June 27th; Or, 2. Complete and submit our *Credit Cardholder Automatic Payment Authorization Form* (enclosed with this notification) with a voided check to Wauna CU. We will set-up the automatic payment for you.

Please visit our website for more details or contact the Credit Union during regular business hours



Wauna Credit Union 800-773-3236 waunafcu.org

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